<u>Aberdeenshire Trading Standards Performance Indicators</u>

2019-20 Investigation started to date completed

		TOTAL		
				TARGET
	Total	<=14 days	%	
B & B	106	87	82%	70%
Buchan	90	70	78%	70%
Formartine	83	66	80%	70%
Garioch	127	106	83%	70%
Marr	73	68	93%	70%
K & M	70	49	70%	70%
Shire	549	446	81%	70%

Business Advice Requests 2019/20

TARGET

Total Requests 122

No. <=14 days 104

% 82% 90%

Trader acting as Consumer 2019/20

TARGET
Total Requests 47
No. <=14 days 43
% 91% 90%